

1. **BOOKING** : The gite is definitively booked when a 25 % deposit of the renting price is paid and the contract is signed and returned to the owner before the date appearing on the contract.
2. **REGULATION of the BALANCE** : The customer should pay the due remaining balance of the agreed service one month before the beginning of the stay. Otherwise, the stay is considered cancelled, and no refund will be made.
3. **LATE BOOKINGS** : In case of booking less than 30 days before the beginning of the stay, the full payment will be required at once, with the return of the signed contract.
4. **ARRIVAL - DEPARTURE** : Arrival is usually held on Saturdays from 5 p.m. In case of late or deferred arrival, the customer should warn the owner. The services not consumed during this delay will not be refunded.  
At the end of the stay, the departure is before 10 a.m. on Saturdays.

5. **CANCELLATION BECAUSE OF THE TENANT** :

- cancellation more than 30 days before the beginning of the stay : 25 % of the price of the stay (the amount of the deposit) will be held ;
- cancellation between the 30<sup>th</sup> and the 21<sup>th</sup> day included before the beginning of the stay : 40 % of the price of the stay will be held ;
- cancellation among the 20<sup>th</sup> and 8<sup>th</sup> day included before the beginning of the stay : 75 % of the price of the stay will be held ;
- cancellation less than 8 days before the beginning of the stay : 90 % of the price of the stay will be held ;
- Interruption of the stay : no payback.
- In case of no arrival of the customer, no payback will be made.

➔ **N.B. : no exemption will be made in the above conditions, whatever the cause of cancellation of the stay. Also, it is highly advised to subscribe an insurance "cancellation hiring holidays". On request, we will be able to indicate to you the coordinates of a cabinet of insurances. thus**

**CANCELLATION BECAUSE OF THE OWNER** : the customer receives a reparation at least equal to the fine that he would have supported if he would have cancelled the stay according to the above conditions. This arrangement can be also concluded as an amicable agreement having for object the acceptance by the customer for a stay replacement, in similar conditions, proposed by the owner.

6. **CAPACITY OF RESIDENCE** : If the number of tenants exceeds the capacity indicated in the contract, the owner can refuse the supplementary customers or collect a rise of 70 € / pers / week (or 10 € / pers / day).
7. **ANIMALS** : Our friends animals are accepted. The customer has to declare them at the time of the booking. For reasons of hygiene, **animal are not allowed to stay in bedrooms**. Their rambling will not be tolerated.
8. **STATES OF PREMISES** : An inventory is given to the tenant. This inventory establishes the reference in case of dispute about the states of premises. The tenant has to maintain the flat "in good head of family". The state of neatness should be noticed on arrival.  
**The tenant has to leave the gite in a clean condition (included beddings: use bed linen, rental option is proposed). In case of non compliance with this clause, the fixed price of cleaning at the end of stay will be applied (please consult the end of stay cleaning price in the rental agreement). By respect for hygiene and for safety, no smoking is allowed in bedrooms.**
9. **DEPOSIT** : The deposit (against damage) will be required to the tenant on arrival. The amount of this deposit will not be cashed. It will be restored by departure. Loss and damage will be charged for.

➔ 10. **INSURANCES** : The tenant is responsible for all the damages that he might create. **A certificate of his personal insurance is required as soon as the rental agreement is accepted.**

➔ 11. **SWIMMING POOL SAFETY** : French swimming pool safety legislation (french law on 3/01/2003), prescribe obligations on owners of holidays renting houses. Consequently, the heated swimming pool of the Domaine de Bataillou is submitted to the following safety rules :

- the swimming pool is situated in a locked building ; a key is given to the head family who will be held the **only responsible** for the use of the swimming pool.
- the head family comit himself (herself) to be most vigilant in matters of supervision for all the persons of his (her) family, **and particularly for children who are not authorized to stay free into the swimming pool : an adult has to keep a watch on them.**

12. **DESCRIPTION of THE HOUSES:**

- electricity 220 volts,
- kitchens : cooker (4 gas fires / electric oven), microwave oven, fridge-freezer, dishwasher, washing-drying-machine, electric coffee machine, toaster, pressure-cooker, mixer, drummer, vacuum cleaner, iron, ...
- main rooms : living-room, lounge, fireplace, TV – In every bedroom : duvets and/or blankets, wardrobe/closet – In every gite, 1 cot
- big own garden without fences – terrace – garden furniture – parasols – barbecue
- electric heaters in every room (heating is not included in renting price)
- warmed covered swimming pool – game-room : ping-pong, baby-foot, fitness – sport areas : volley-ball, mini-foot, boulodrome (pétanque, french bowls) – game-area for kids – ALL THESE EQUIPMENTS ARE COMMON FOR THE 5 HOUSES.

13. **SITUATION of the holiday-village :**

- The gites are situated at the end of the rural village, very quiet, beautiful panoramic view, in a 50 ha domain (green meadows, forests...)
- Private fishing lakes (two big lakes)
- Pedestrian lanes, country-cycles or riding
- Lake for swimming, sailing, windsurfing board ... in VIDEIX 7 km, or SAINT MATHIEU 8 km from BATAILLOU
- Restaurants : "La Côte de Boeuf", plage de la Guerlie (in front of plage de VIDEIX, 6 km) – Hôtel de France in Rochechouart (10 km) ;
- Shopping : **in VAYRES (5 km)** : butcher's shop, bakery, minimarket, tobacco-newspapers ;  
**in ROCHECHOUART (10 km)** : any shops : butcher's, bakery, supermarkets, bookshop, newspapers, etc. ;  
**in PIÉGUT (in Dordogne : 18 km)** : superb and picturesque regional market every Wednesday (take direction Saint-Mathieu in Chéronnac).